Whether you’re dispatching to one busy plant or multiple plants, the goal is always the same: deliver the right concrete to the right customer at the right time. **INSIGHT DISPATCH** improves your delivery operation by helping to:

- Utilize your resources efficiently
- Reduce stress in the dispatch office
- Increase customer satisfaction

After raw materials, concrete delivery is your highest cost. Any reduction in delivery costs is guaranteed to have a positive impact on your bottom line.

**BRING TO LIGHT THE ISSUES HOLDING BACK YOUR OPERATION AND DELIVER MORE CONCRETE PER DRIVER HOUR**

**Dispatch is unsure about accepting one more order but you need the business.**

**INSIGHT shows how adjusting the schedule can work for you as well as your client, while minimizing truck usage.**

**Dispatch calls too many drivers in the morning to be on the “safe side”.**

**INSIGHT calculates the right number of drivers as well as their ideal call-in times.**

**This order should have been COD!**

**INSIGHT flags clients on credit-hold and alerts your dispatcher at order entry.**

**This client always seems to keep your trucks waiting.**

**INSIGHT sends a text message when the truck leaves the plant, alerting the jobsite supervisor that the concrete is on its way.**

**I still want my clients to call the plant to place an order.**

**INSIGHT can do order-entry at the plant, as well as at the central dispatch office.**

**MPAQ Automation Inc.**

1-888-672-0349  www.mpaq.com
Streamline your order entry

- Pre-set your defaults (fuel surcharge, winter heat, etc) so you don’t have to enter them every time.
- Use the Map button to locate job sites and get directions. INSIGHT automatically sets estimated travel times for your trucks.

Schedule your day

- When you enter an order, INSIGHT automatically adds the new loads to your daily schedule and updates the number of trucks you need.
- Know in advance whether to call additional trucks to fulfill your orders for the day.
- If trucks are delayed, INSIGHT automatically adjusts future load times.

Dispatch & track your trucks

- INSIGHT helps you choose which truck and job site to dispatch next.
- You can make last minute adjustments before sending tickets to the plant.
- Use GPS to track your trucks and minimize radio chatter. See when they’re on site, pouring, washing and returning.

Measure performance

- INSIGHT generates web-based reports of operational trends and Key Performance Indicators, so you can identify and address problem spots.
- Find out which clients are holding your trucks for too long and slowing down your operation.
- Measure your drivers’ performance and help them become more efficient.